GIG ECONOMY AROUND THE WORLD

South Africa

South African (69%); male (70%); 30-39 years old (52.5%); food deliverer; married (55%); has Grade 12 / Standard 10 / Form 5 (31%); feels overqualified (60%).

Where do you come from?
(Respondents who work in South Africa; top 5 countries of origin)

- South Africa: 85.71%
- Nigeria: 11.07%
- Botswana: 3.22%
- Mozambique: 2.05%
- Zimbabwe: 2.05%

Do you work for a platform full time?

- Yes: 85.71%
- No: 11.07%
- Not specified: 3.22%

Do you have a contract?

- Uber Eats: 70.71%
- TakeaLot.com (Mr.D): 26.43%
- SweepSouth: 2.05%
- Bolt: 2.05%
- Uber: 2.05%
- NoSweat: 2.05%

Do you consider yourself as an employee of the platform you work for?

- Yes: 70.71%
- No: 26.43%
- Not specified: 2.05%

How many days do you work per week?

- Bolt: 26.17%
- Sweepsouth: 56.17%
- TakeaLot.com (Mr.D): 36.76%
- Uber Eats: 20.63%
- Uber: 30.00%
- NoSweat: 25.00%

Do you receive your pay per month?

- Yes: 69.31%
- No: 25.11%
- Not specified: 5.57%

If you don’t receive your pay per month, do you receive your pay per week?

- Yes: 99.95%
- No: 0.05%
3,042 valid surveys on Platform workers’ working conditions were collected in 5 countries from April to September 2020. Due to Coronavirus, data collection is limited.

In South Africa, 281 surveys were collected.

**ABOUT THE SURVEY**

### How satisfied are you with your pay?

- **Highly dissatisfied:** 3.65%
- **Dissatisfied:** 9.62%
- **Neutral:** 32.69%
- **Satisfied:** 53.65%

### Does your platform provide paid sick leave?

- **No:** 46.33%
- **Yes:** 8.84%
- **Not specified:** 42.84%

### Does your platform provide paid annual leave?

- **No:** 43.57%
- **Yes:** 7.08%
- **Not specified:** 48.33%

### Are you a member of a Trade Union?

- **Uber Eats**
- **TakeaLot.com (Mr.D)**
- **SweepSouth**
- **Bolt**
- **Uber**
- **NoSweat**

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**% of surveys per Platform in South Africa**

- **Bolt**
- **SweepSouth**
- **TakeaLot.com (Mr.D)**
- **Uber Eats**
- **NoSweat**
- **Uber**