GUATEMALA

Decent Work Check 2019

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WageIndicator Foundation - www.wageindicator.org

WageIndicator started in 2001 to contribute to a more transparent labour market for workers and employers by publishing easily accessible information on a website. It collects, compares and shares labour market information through online and face-to-face surveys and desk research. It publishes the collected information on national websites, thereby serving as an online library for wage information, labour law, and career advice, both for workers/employees and employers. The WageIndicator websites and related communication activities reach out to millions of people on a monthly basis. The WageIndicator concept is owned by the independent, non-profit WageIndicator Foundation, established in 2003. The Foundation has offices in Amsterdam (HQ), Ahmedabad, Bratislava, Buenos Aires, Cape Town, Islamabad and Venice.

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Bibliographical information


For an updated version in the national language, please refer to https://tusalario.org/guatemala

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INTRODUCTION

Decent Work is the type of work for which all of us aspire. It is done under conditions where people are gainfully employed (and there exist adequate income and employment opportunities); social protection system (labour protection and social security) is fully developed and accessible to all; social dialogue and tripartism are promoted and encouraged; and rights at work, as specified in ILO Declaration on Fundamental principles and Rights at Work and Core ILO Conventions, are practiced, promoted and respected.

WageIndicator Foundation has been working, since late 2007, to raise awareness on workplace rights through a unique tool, i.e., Decent Work Check. The Decent Work Check considers different work aspects, which are deemed important in attaining "decent work". The work makes the rather abstract Conventions and legal texts tangible and measurable in practice.

The Decent Work Check employs a double comparison system. It first compares national laws with international labour standards and gives a score to the national regulations (happy or sad face). If national regulations in a country are not consistent with ILO conventions, it receives a sad face and its score decreases (and vice versa). It then allows workers to compare their on-ground situation with national regulations. Workers can compare their own score with national score and see whether their working conditions are consistent with national and international labour standards. The Check is based on de jure labour provisions, as found in the labour legislation.

Decent Work Check is useful both for employees and employers. It gives them knowledge, which is the first step towards any improvement. It informs employees of their rights at the workplace while simultaneously enlightening employers about their obligations. Decent Work Check is also useful for researchers, labour rights organizations conducting surveys on the situation of rights at work and general public wanting to know more about the world of work. WageIndicator teams, around the world, have found out that workers, small employers and even labour inspectors are not, sometimes, fully aware of the labour law. When you are informed - being a workers, self-employed, employee, employer, policy maker, labour inspector - there is a greater possibility that you ask for your rights (as a worker), you comply with rules (as an employer) and you strive to enforce these (as a labour inspector).

The work is relevant to the challenges posed to the future of work especially the effective enforcement of legislation in financially constrained states, rise of precarious employment and measuring the impact of regulatory regimes.

Currently, there are more than 100 countries for which a Decent Work Check is available here: www.decentworkcheck.org During 2019, the team aims to include at least 10 more countries, thus taking the number of countries with a Decent Work Check to 115!
Major Legislation on Employment and Labour

1. Labour Code, Decree No.1441 (amended in 2001)
3. Social Security Law, Decree No. 295
4. Decree for a Healthy Maternity, 32-2010
5. Agreement No. 410 of the Institute of Social Security of Guatemala, establishing a Regulation on sickness and maternity, 1964
6. Agreement No. 1124 of the Board of Directors on Regulations on Disability, Old-age, and Survivors of 13 March, 2003, with 2010 amendment
ILO Conventions

Minimum wage: Convention 131 (1970)
Regular pay & wage protection: Conventions 95 (1949) and 117(1962)

Guatemala has ratified the Conventions 95, 117 & 131.

Summary of Provisions under ILO Conventions

The minimum wage must cover the living expenses of the employee and his/her family members. Moreover, it must relate reasonably to the general level of wages earned and the living standard of other social groups. Wages must be paid regularly on a daily, weekly, fortnightly or monthly basis.
Regulations on work and wages:
- Constitution of Guatemala, 1985
- Labour Code, Decree No.1441 (amended in 2001)

Minimum Wage

Minimum wage is the minimum remuneration that can be established by the parties to the employment relation, capable to cover the normal material, moral and cultural needs of the worker and enable that person to fulfil his duties as head of the household. The periodic establishment (and revision) of minimum wage, in accordance with the law, is the minimum social right among others that form the basis of labour legislation.

In accordance with the Labour Code, every worker has the right to earn a minimum wage that covers his/her material, moral and cultural needs. Other factors that are considered while determining minimum wage include cost of living, economic development, levels of productivity, and the capacity of employers to pay different sectors.

The minimum wage is set by the National Wage Commission. There is no national minimum wage, as it varies by sector. The Executive sets the minimum wage rate for private sector workers in an accord with the Ministry of Labour and Social Welfare, based on the report of the National Wage Commission. Report of the National Wage Commission is based on the recommendation of the Joint Minimum Wage Board (created for each region and economic zone) for their respective region or economic zone. The recommendations of National Wage Commission are shared with the Monetary Board of the Central Bank of Guatemala and Guatemalan Social Security Institute. The Boards are composed of equal number of representatives from worker and employer groups (two members each). Labour inspector (government representative) acts as a Chairman of the Board. A government agreement annually determines the minimum wage for agriculture, non-agriculture and export sectors. The Joint Minimum Wage Boards must take into account surveys on cost of living (done by Department of Statistics) and all other data relevant to its jurisdiction on price of housing, clothing, food consumed by workers and also about the facilities that employers provide workers with regard to accommodation, land for cultivation, firewood and other benefits that reduces their cost of living.

Different minimum wage rates are applicable to specific categories of workers (including trainees, domestic workers and piece-rate workers) and sectors (including agricultural sector, non-agricultural sector, export and textile sector). The minimum wage is determined on daily or hourly basis. In addition to the minimum wage, there is also provision for incentive bonus.

Minimum wage may also be set through collective bargaining however it cannot be less than the minimum wage fixed by authority.
Compliance with labour laws including minimum wages is ensured by the General Inspectorate of Labour. In case of violation of labour or social security provisions such as wages, there is a provision of fine between three to twelve times the monthly minimum wage for non-agricultural activities. This fine is payable by the employer without prejudice to the right of workers to recover sums due to them for non-payment or less payment of wages. Employer and workers are suggested to resolve their disputes between themselves. A worker may file a case before the Court of Labour & Social Welfare.


**Regular Pay**

Salary or wage is the compensation that an employer must pay to an employee by virtue of complying with the employment agreement or relationship in effect between them. Save for the legal exceptions, any service rendered by a worker to his or her respective employer must be remunerated by the employer.

The payment of the salary is made on the basis of time unit (monthly, fortnightly, weekly, daily, or hourly), or work unit (by piece, task, lump price, or by work piece); or by participation in the profits, sales or collections the employer may make, regardless of the risk of the profit or loss the employer might have.

In accordance with the Labour Code, wages must be fully paid regularly in legal tender, at workplace (unless agreed otherwise), during working hours or immediately after working hours to the worker or any authorized person. Payment of wages in recreation outlets or pubs is prohibited except in case of employees who work in that kind of establishment.

Employers and employees may set a deadline/wage payment interval however this period may not be longer than a fortnight (15 days) for manual workers and one (01) month for intellectual (knowledge workers) and domestic service workers. Employers must also keep a wage book for a record of payments made to the workers.

In kind payment is allowed but it may not exceed 30% of the total wage that a worker receives. The agricultural workers or their families may receive up to 30% of their wages in food or other similar allowances intended for their direct personal consumption. However, totally or partially paying an employee’s salary in merchandise or coupons is prohibited.


The text in this document was last updated in January 2019. For the most recent and updated text on Employment & Labour Legislation in Guatemala in Spanish, please refer to: [https://tusalario.org/guatemala](https://tusalario.org/guatemala)
ILO Conventions

Compensation overtime: Convention 01 (1919)
Night work: Convention 171 (1990)

Guatemala has ratified Convention 01 only.

Summary of Provisions under ILO Conventions

Working overtime is to be avoided. Whenever it is unavoidable, extra compensation is at stake - minimally the basic hourly wage plus all additional benefits you are entitled to. In accordance with ILO Convention 1, overtime pay rate should not be less than one and a quarter times (125%) the regular rate.

Night work means all work which is performed during a period of not less than seven (07) consecutive hours, including the interval from midnight to 5 a.m. A night worker is a worker whose work requires performance of a substantial number of hours of night work which exceeds a specified limit (at least 3 hours). Convention 171 requires that night workers be compensated with reduced working time or higher pay or similar benefits. Similar provisions are found in the Night Work Recommendation No. 178 of 1990.

If a worker has to work on a national/religious holiday or a weekly rest day, he/she should be entitled to compensation. Not necessarily in the same week, provided that the right to a paid compensation is not.

If a worker has to work during the weekend, he/she should thereby acquire the right to a rest period of 24 uninterrupted hours instead. Not necessarily in the weekend, but at least in the course of the following week. Similarly, if a worker has to work on a public holiday, he/she must be given a compensatory holiday. A higher rate of pay for working on a public holiday or a weekly rest day does not take away the right to a holiday/ rest.
Regulations on compensation:

- Labour Code, Decree No.1441 (amended in 2001)

Overtime Compensation

In accordance with the Labour Code, the normal working hours are 8 hours a day and 48 hours per week. Working hours are the hours when a worker is at the disposal of the employer. The total working hours (normal + overtime) may not exceed 12 hours a day. All the work performed out of the limits provided by the legislation or by agreement between the parties is considered as overtime work and it is remunerated as such. If a worker works beyond the stipulated working hours, i.e., 8 hours a day and 48 hours a week, he is entitled to an overtime pay at 150% of normal hourly rate for the overtime hours.

Workers should not be allowed to perform overtime work in hazardous and unhealthy working conditions. In work that is unhealthy or dangerous, the 8-hour limit can be extended by agreement between worker and employer by up to 2 hours, provided that weekly working time does not exceed the 48-hour weekly limit (in actual the limit is 44 hours). Except for those workers not subject to the limitations of working time (these include employees not subject to direct supervision; supervisors; employees whose presence alone is required; employees who perform their work outside of the workplace (e.g. commission agents); and other workers who, due to the nature of their work, cannot be subject to the limit) the hours of effective work during daytime cannot exceed 44 per week, equivalent to 48 hours exclusively for payment purposes. For night workers and mixed time workers, the daily and weekly working hours are 6 hours/7 hours and 36 hours/42 hours respectively.

The ordinary hours of work may be scheduled to be performed in consecutive hours or split into one or more periods with rest breaks in accordance with the nature of the work and the needs of the worker.


Night Work Compensation

Work done during 18:00 (06 p.m.) and 06:00 a.m. of following day is considered night work. There is no provision in the Labour Code, which requires an employer to pay night workers at a higher premium rate. Weekly working hours for night workers may not exceed 36 hours per week (6 hours per day). For workers working both during the day and night, working hours may not exceed 42 hours per week (7 hours per day).

Compensatory Holidays / Rest Days

There is no provision in the law, which requires an employer to provide compensatory rest day to a worker who performs work on a weekly rest day or public holiday.

Weekend / Public Holiday Work Compensation

Workers may be required to work on weekly rest days and public holidays. Hours of work on weekly rest day and public holiday are considered overtime work and they are paid at a premium rate of 150% of normal hourly wage rate, which is the total amount of the ordinary and extraordinary payments of the last week or the last 15 or 30 days depending on whether wages are paid by fortnight or per month.

ILO Conventions

Convention 132 (1970) on Holidays with Pay Convention
Conventions 14 (1921), 47 (1935) and 106 (1957) for weekly rest days.
In addition, for several industries, different Conventions apply.

Guatemala has ratified the Conventions 14 & 106 only.

Summary of Provisions under ILO Conventions

An employee is entitled to at least 21 consecutive days of paid annual leave. National and religious holidays are not included. Collective agreements must provide at least one day of annual leave on full remuneration for every 17 days on which the employee worked or was entitled to be paid.

A worker should be entitled to paid leave during national and officially recognized public holidays.

Workers should enjoy a rest period of at least twenty-four consecutive hours in every 7-day period, i.e., a week
Regulations on annual leave and holidays:
- Constitution of Guatemala 1985, last revised in 1993
- Labour Code, Decree No.1441 (amended in 2001)

Paid Vacation / Annual Leave

An employee is entitled to 15 consecutive working days paid annual leave, after completion of 12 months of continuous service with the same employer. The worker must have worked at least 150 days in the last year to be entitled for leave. There is no provision in law, which shows that annual leave increases with seniority.

The amount of an annual leave pay that the worker is entitled to receive is an average of his ordinary and extraordinary remuneration over the last three months (for agricultural workers) or last one year (for other categories of workers). The amount of payment for annual leave has to be paid to the worker in advance of the enjoyment of such leave. Employer is required to indicate the proposed timing of annual leave of a worker within 60 days of the qualification of annual leave. While making the annual leave schedule, an employer should give priority to the smooth running of the enterprise and effectiveness of the rest periods and not to overload the workers who are currently working in the enterprise.

The Labour Code does not allow splitting or accumulation of annual leave in general cases. However, if the work is of special nature where long absence cannot be permitted, annual leave may be divided at most in two parts. It is prohibited to perform work during annual leave. A worker may not receive compensation in lieu of annual leave except in the case of contract termination before enjoyment of leave. A worker is eligible for compensation for proportional vacation if his employment is terminated before completion of one year of service.


Pay on Public Holidays

Workers are entitled to paid holidays during Festival (public and religious) holidays. These are usually 12 in number (10 full days and two half days). If a public holiday falls on weekly rest day, an employer is obliged to provide both paid public holiday and weekly rest day.

Public holidays include New Year's Day (January 01), Holy Thursday (April 17), Good Friday (April 18), Labour Day (May 01), Army Day (June 30), Feast of the Assumption (August 15), C.A. Independence Day (September 15), Revolution Day (October 20), All Saints Day (November 01), Christmas Eve (half day on December 24), Christmas Day (December 25), New Year's Eve (half day on December 31).

Weekly Rest Days

Workers are entitled to 24 consecutive hours of rest per week after 5 or 6 days of work, depending on the custom of a workplace. There is no provision regarding the specified day in which the weekly rest may fall.

Regulations on employment security:
- Labour Code, Decree No.1441 (amended in 2001)

Written Employment Particulars

Employment contract may be concluded for an indefinite duration, for a fixed term or for performance of certain work. Individual employment contract may be verbal for work on a farm/ranch; domestic service; accidental or temporary work not exceeding 60 days; and the contract for certain work whose value does not exceed GTQ 100. In all other cases, contract of employment must be in writing and it must contain following terms: the names, age, sex, civil status, nationality, and residence of the contracting parties; the start date of the employment relationship; an indication of the services the worker commits to render, or the nature of the work to be performed; the workplace; the duration of the agreement or the expression that it is for an indefinite period of time or for the performance of a certain work; the time of the work shift and the hours during which it must be rendered; the salary, benefit, or commission that the worker must receive; calculation method of salary/remuneration and the payment manner, period, and place of payment; the place and date of the execution of the agreement; and the signatures of the contracting parties and the fingerprint of those who do not know or cannot sign, and the number of their identification documents.

In the case of oral contracts as mentioned above, the employer is obliged to provide the worker, at the time the contract is concluded, a card or record, which should contain the date of commencement of the employment relationship and the expected salary. At the end of each pay period, employer must also provide a card indicating the number of days worked and the work performed.


Fixed Term Contracts

Guatemalan Labour Law prohibits hiring fixed term contract workers for tasks of permanent nature. Fixed term contracts are allowed for temporary or accidental work or service that needs to be executed or performed. The Labour Code however does not prescribe any limit to the duration of fixed term contract. The limit of a fixed term contract actually depends on the duration of temporary task, on expiration date of occurrence of any event or circumstance.

Probation Period

In accordance with the Labour Code, probation/trial period is the first 2 months for contracts of indefinite duration. The probation period can be shorter, if mutually agreed between the parties. During this period, either party may terminate the employment contract with or without cause, without any liability on its part.

Notice Requirement

An individual employment contract may terminate by will of either party, by mutual consent, or for cause attributable to the other, or when the termination occurs by provision of the law, in which case the rights and duties that arise from the agreements are extinguished. Just causes of termination are provided in the labour code. However, employment can also be terminated without just cause, or unjustified dismissal, resignation, retirement, death or disability, or transfer to another country.

Labour Code does not refer to reasonable notice that an employer has to give to an employee before terminating contract. However, if an employee has to terminate employment contract due to just-cause or misconduct, he/she has to provide a written dismissal notice to an employee before terminating his/her employment contract and on receipt of this notice, an employee has to stop working. Length of notice period, depending on the duration of service, is as follows:
- 1 week notice for less than 6 months of service;
- 10 days’ notice for more than 6 but less than 12 months of service;
- 2-week notice for more than 1 year but less than 5 years of service; and
- 1-month notice for 5 years of service and beyond.
Source: §78 & 83 of the Labour Code 2001

Severance Pay

In accordance with 82 of Labour Code, severance pay is payable if an employee is unjustifiably terminated or an employee himself terminates the employment contract for reasons specified in article 79 of the Labour Code. An employee is eligible for one-month salary for each completed year of service. If service is less than a year, a proportionate amount is paid as severance pay. Severance pay is not payable if a worker is dismissed for gross misconduct.
Source: § 77-82 of the Labour Code 2001
ILO Conventions

Convention 156: Workers with Family Responsibilities Convention (1981)
Recommendation 165: Workers with Family Responsibilities (1981)

Guatemala has ratified the Convention 156.

Summary of Provisions under ILO Convention

Paternity leave is for the new fathers around the time of childbirth and is usually of shorter duration.

Recommendation (No. 165) provides for parental leave as an option available to either parent to take long leave of absence (paid or unpaid) without resigning from work. Parental leave is usually taken once the maternity and paternity leave have been exhausted. For working parents, laws may define the portion of parental leave that has to be compulsorily taken by fathers or mothers.

Flexible Work Option for Parents / Work-Life Balance Recommendation 165 asks the employers to look into the measures for improving general working conditions through flexible work arrangements.
Regulations on family responsibilities:
- Labour Code, Decree No.1441 (amended in 2001)

Paternity Leave

Labour Code provides 2 days of paid paternity leave on the birth of a child.


Parental Leave

Once maternity leave has exhausted, women workers may avail unpaid leave for up to 9 months to look after the new-born.

Flexible Work Option for Parents / Work-Life Balance

No provisions could be located in the law supporting work-life balance for parents or workers with family responsibilities.
Regulations on maternity and work:
- Labour Code, Decree No.1441 (amended in 2001)
- Social Security Law, Decree No. 295
- Decree for a Healthy Maternity, 32-2010

Free Medical Care

A pregnant women worker is provided complete medical assistance, which includes medical, surgical, therapeutic and hospital care during pregnancy, childbirth and the postnatal period. Health care services are provided during pregnancy, confinement and the post-natal period without any discrimination.

Source: §30 of the Organic Law on the Guatemalan Social Security Institution; §6-9 of Decree for a healthy maternity No. 32-2010

No Harmful Work

There is only a general provision in the Labour Code, which prohibits employers from ordering or allowing their employees to work in jobs that are extraordinary by nature, dangerous and unhealthy. According to the rules of General Labour Inspectorate, employment of women in dangerous and unhealthy workplaces is prohibited.


Maternity Leave

In accordance with the labour code, female employees are entitled to a maximum of twelve weeks (84 days) of maternity leave including 30 days pre-natal and 54 days post-natal leave. Maternity leave can be extended in case of medically certified illness which is caused by pregnancy or confinement, provided that this period does not exceed three months, counting from the point when leave was taken (In essence, it is actually leave extension of 36 days after availing 54 days post-natal leave). Extension in maternity leave is not provided in case of multiple births.

In case of adoption, female workers are entitled to post-partum leave on providing all the documents to the employer, certifying that adoption has had taken place.

Income

Maternity leave is fully paid for an insured female worker who has paid contributions for three months in the six months preceding prenatal leave provided that she is not engaged in any other paid work during the period of leave. Two third of the basic salary is covered by the Social Security and one-third by the employer. If a worker is not registered with the Social Security, full salary is paid by the employer.


Protection from Dismissals

A woman worker cannot be dismissed during the period of her pregnancy or breastfeeding. It is illegal for an employer to dismiss a female worker during pregnancy or breastfeeding period except in case of just cause stemming from a serious violation of the obligations laid down in their contract. In this case, the employer has to obtain authorization of a Labour judge. If the employer does not comply with the above arrangement, the employee may resort to the courts to exercise their right to reinstatement on the job she occupied and is entitled to the wages owed during the time she was off duty.

Source: §151(c) of the Labour Code 2001

Right to Return to Same Position

There is no specific provision in the labour law regarding a worker's right to return to same position after availing her maternity leave. However, it is mentioned that a worker cannot be dismissed during the term of her maternity leave, which means that right to return to work is implicitly guaranteed under the law.

Source: §151(c) of the Labour Code 2001

Breastfeeding

During 10 months on the return of a women worker from maternity leave, nursing breaks of one-hour duration (two 30-minute breaks) on daily basis are allowed to female workers to breastfeed their child(ren).

During the breastfeeding period, worker is entitled to start work one hour late or leave one hour earlier. This breastfeeding time is paid and the failure to pay can lead to appropriate sanction for the employer.

Breastfeeding time is calculated from the day the mother return to their jobs and up to ten (10) months, unless a medical prescription provides for its extension.
Law of Integral Protection of Children and Adolescents requires employers and government institution to provide appropriate conditions for breastfeeding.

ILO Conventions

Most ILO OSH Conventions deal with very specific Occupational Safety hazards, such as asbestos and chemicals. Convention 155 (1981) is the relevant general convention here. Labour Inspection Convention: 81 (1947)

Guatemala has ratified Convention 81 only.

Summary of Provisions under ILO Conventions

The employer, in all fairness, should make sure that the work process is safe.

The employer should provide protective clothing and other necessary safety precautions for free.

Workers should receive training in all work-related safety and health aspects and must have been shown the emergency exits.

In order to ensure workplace safety and health, a central, independent and efficient labour inspection system should be present.
**Regulations on health and safety:**
- Labour Code, Decree No.1441 (amended in 2001)

**Employer Cares**

An employer is required to take all precautionary measures to protect the life, safety and health of employees and to provide healthy work environment.

Appropriate measures should be taken to protect the health and safety and the body integrity of its workers especially with regard to operations and work processes; supply, use and maintenance of personal protective equipment; buildings, facilities and environmental conditions; and placement and maintenance of safety shields on machines and all kinds of facilities. It is also obligatory for the employer to maintain machinery, equipment and supplies in good condition. Regular medical examination of a worker is also the employer's responsibility.

Every employer must adopt the effective precautions to protect life, safety and health of workers; adopt the necessary measures in order to prevent accidents, ensuring that the machinery, equipment and operations have the highest degree of safety and remain in good condition, operation and use; provide a healthy work environment; place and maintain safeguards and protections to machines and facilities, to prevent that a risk caused by them may arise for workers; warn the worker of the dangers to their health and integrity arising from the work.

Workers are also under legal obligation to comply with health and safety guidelines and instructions. They must also strictly observe the preventive measures agreed by the competent authorities and employers. Technical recommendations given in regard to the use and maintenance of personal protective equipment and machinery guards must also be adopted by the workers.

Under the Government decision No. 229 of 2014, an enterprise is required to create a safety plan and safety committee with equal representation of workers and employers.


**Free Protection**

The employer is under an obligation to prevent accidents and occupational hazards by providing appropriate clothes and personal protective equipment, when and where necessary. The leading OSH law provides a list of personal protective items to be provided to workers according to the type of work they perform.

Source: §197(e) of the Labour Code 2001; § 7 & 94 of the Reglamento General sobre Higiene y Seguridad en el Trabajo

*The text in this document was last updated in January 2019. For the most recent and updated text on Employment & Labour Legislation in Guatemala in Spanish, please refer to: [https://tusalario.org/guatemala](https://tusalario.org/guatemala)*
Training

An employer is obliged to promote capacities of the workforce on OSH issues, advice workers about the hazards related to their work and conduct on-going training for workers on health and safety at work. The employer must provide constant training on health and safety at work for workers.

Source: §197 of the Labour Code 2001; §5(b) of the Reglamento General sobre Higiene y Seguridad en el Trabajo

Labour Inspection System

Labour Inspection System is provided under the Labour Code. However, it is not as efficient as is required under ILO Convention on labour inspection. The General Inspectorate within the Ministry of Labour is responsible for the enforcement and investigation of the provisions related to occupational safety and health provided in labour code.

Inspectors are authorized to visit workplaces at any time during the day or night, if the work is carried out during night, for the sole purpose of inspection; examine wages books, payroll or proof of payment; take samples of substances and materials used in the establishment, etc.

Technical recommendations to improve working conditions and to eliminate risks of accidents and diseases and promote measures to protect the life, health and physical integrity of workers are issued by the Ministry of Labour and Social Welfare (the General Labour Inspectorate being part of it) and the Social Security Institute of Guatemala.

The legislation has provided the inspectors power to issue measures for immediate implementation in case of imminent danger to the health or safety of workers.

In case of violations, the labour inspector communicates the infringement to the employer or legal representative of the company. A deadline is then established to rectify the situation according to the law.

Employers must allow and facilitate the inspection of workplaces. Employers are also obliged to allow and facilitate the performance of studies on health and safety conditions in their establishments.

Source: §281 of the Labour Code 2001; §13 of the Reglamento General sobre Higiene y Seguridad en el Trabajo
ILO Conventions

Convention 102 (1952), Conventions 121 (1964) and 130 (1969) concerning Social Security, Employment Injury Benefits and Medical Care and Sickness Benefits

Guatemala has not ratified the Conventions 102, 121 & 130.

Summary of Provisions under ILO Conventions

A worker’s rights to work and income should be protected when illness strikes. The national labour law may provide that sickness benefit may not be paid during the first 3 days of your absence. Minimally, a worker should be entitled to an income during first 6 months of illness. This income should be at least 45 per cent of the minimum wage. (Countries are free to opt for a system which guarantees 60 per cent of the last wages during the first 6 months of illness or even during the first year). A worker must be entitled to paid sick leave.

During illness, a worker should be entitled to medical care without any additional cost. Employees and their family members should have access to the necessary minimal medical care at an affordable cost.

During the first 6 months of illness, a worker should not be fired.

If a worker is disabled due to an occupational disease or accident, he/she must receive a higher benefit. In the case of temporary or total incapacity/disability, a worker may at least be provided 50% of his average wage while in the case of fatal injury, the survivors may be provided with 40% of the deceased worker’s average wage in periodical payments.
Regulations on sick leave & Employment Injury Benefits:
- Labour Code, Decree No.1441 (amended in 2001)
- Social Security Law, Decree No. 295
- Agreement No. 410 of the Institute of Social Security of Guatemala, establishing a Regulation on sickness and maternity, 1964

**Income**

In accordance with the Labour Code, workers are entitled to paid sick leave for up to 6 months, provided that the insured worker has at least three months of contributions in the six months before the sickness begins. Two-third of a worker's average earnings is paid as sickness benefit up to a maximum of 180 days; may be extended to 39 weeks. The maximum combined benefit for multiple periods of incapacity is 52 weeks in a 24-month period. The maximum monthly benefit is GTQ 2,400.

Source: §28 & 31 of the Decree No. 295, ISSA Country Profile

**Medical Care**

Medical benefits, including medical and surgical care, hospitalization, medicines, appliances, transportation, rehabilitation services, X-rays, laboratory tests and retraining are available for insured workers.

Source: §31 of the Decree No. 295

**Job Security**

Employment of a worker is secure during the period of sick leave, i.e., six months. An employer may dismiss the worker who is on sick leave for more than 6 months.

Source: §66-68 of the Labour Code 2001; §8 of the Agreement No. 410 of the Institute of Social Security of Guatemala, establishing a Regulation on sickness and maternity 1964

**Disability / Work Injury Benefit**

Work injuries are divided into four categories: (i) permanent total incapacity (ii) permanent partial incapacity (iii) temporary incapacity and (iv) fatal injury leading to death of a worker.

In the case of permanent total incapacity/disability, a lump-sum of GTQ 495 to GTQ 4,950 is paid according to the assessed degree of disability.

There is no provision for permanent partial disability pension.
In the case of temporary disability, 66.7% of worker's earning is paid after a one-day waiting period. Minimum daily benefit is GTQ 8 and maximum monthly benefit is GTQ 2,400.

In the case of fatal injury, dependents are entitled to a lump-sum of GTQ 412.50 as funeral expense.

All the above mentioned benefits are adjusted periodically according to a financial assessment of the program.

Source: ISSA Country Profile
Regulations on social security:
- Agreement No. 1124 of the Board of Directors on Regulations on Disability, Old-age, and Survivors of 13 March, 2003, with 2010 amendment

Pension Rights

Law provides for old-age pension. For full pension, a worker must have attained 60 years of age (same for women). For those workers insured before 2011, pensionable age is 60 years with at least 20 years of contributions (rising yearly by one year). While for workers first insured from 2011 and onwards, pensionable age is 62 years with at least 240 months of contributions.

Old-age pension is 50% of a worker's average earnings in the last 5 years (60 months) plus 0.5% for each 6-month period exceeding the required number of months for old-age pension. Maximum pension is 80% of an insured worker's earnings. Thirteen payments and December bonus is paid to a retired worker as old-age pension. 10% of the old age pension is paid as a dependent supplement to a wife or partner or a husband with a disability, to each child younger than age 18 (no age limit if disabled), and to a dependent mother and a dependent, disabled father who are not pensioners under this program.

Source: Agreement No. 1124 of the Board of Directors on Regulations on Disability, Old-age, and Survivors of 13 March, 2003, with 2010 amendment

Dependents' / Survivors' Benefit

Law provides for survivor benefit to the dependents including widow, widower, children and parents. Dependents are entitled to Survivor's benefit if the deceased worker has at least 36 months of contributions in the last six years. At the time of death, a worker must be entitled to receive old age or disability pension or was already receiving this pension.

Survivors' benefit is 50% of the deceased's total disability or old-age pension and is paid to a widow/widower. 25% of the deceased worker's pension is paid to each orphan younger than 18 years. If there are full orphans, 50% of the pension is paid to each full orphan. Total survivors' benefits can't exceed 100% of a deceased worker's pension.

Source: §24-25 of the Agreement No. 1124 of the Board of Directors on Regulations on Disability, Old-age, and Survivors of 13 March, 2003, with 2010 amendment
**Unemployment Benefits**

There is no provision for unemployment benefit under Guatemalan labour laws.

**Invalidity Benefits**

Law provides for invalidity benefit in the case of non-occupational accident/injury/disease resulting into permanent invalidity.

If a worker is assessed with total disability, 50% of a worker's average earnings in the last 3 years multiplied plus 0.5% for each 6-month period of contributions exceeding the required number of months for disability pension.

Source: §9 of the Agreement No. 1124 of the Board of Directors on Regulations on Disability, Old-age, and Survivors of 13 March, 2003, with 2010 amendment.
Regulations on fair treatment:
- Labour Code, Decree No.1441 (amended in 2001)

Equal Pay

The constitution of Guatemala guarantees equality of salary for the same rendered work in equality of conditions, productivity, and seniority.

In accordance with the article 89 of the Labour Code, the principle of equal remuneration for work of equal value between workers applies without any discrimination.

Source: §102 (c) of the Constitution of Guatemala 1985; §89 of the Labour Code 2001

Sexual Harassment

There is no provision in the law, which prohibits sexual harassment of women at workplace.

Non-Discrimination

The Guatemalan Constitution clearly states that all human beings are free and have equal rights. Men and women, regardless of their civil status, have equal opportunities and responsibilities.

In accordance with labour code, there cannot be any discrimination on the ground of race, gender/sex, ethnicity, marital status, social status, language, disability and union activity.


Equal Choice of Profession

Men and women can work in the same industries, as no restrictive provision could be located in the law. Constitution grants the right to work in any profession to all the citizens. It guarantees "the right to the free choice [elección] of work and the satisfactory economic conditions that guarantee a dignified existence for the worker and his [or her] family."

ILO Conventions

Minimum Age: Convention 138 (1973)
Worst Forms of Child labour: Convention 182 (1999)

Guatemala has ratified both Conventions 138 & 182.

Summary of Provisions under ILO Conventions

At workplaces, children may not be forced to perform work that could harm their health and hampers their physical and mental development.

All children should be able to attend school. Once this is safeguarded, there is no objection against children performing light jobs between the ages of 12 and 14. The general minimum age is 15 years however developing countries may set this at 14 years. The minimum age for hazardous work, work that is likely to jeopardize the health, safety or morals of young persons, is 18 years. It can also be set at a lower level of 16 years under certain circumstances.

Children should not be employed in a work that is likely to harm the health, safety or morals of children. It is considered one of the worst forms of child labour. The minimum age for such hazardous work is 18 years.
Regulations on minors and youth:
- Labour Code, Decree No.1441 (amended in 2001)

Minimum Age for Employment

Minimum age for employment is 14 years. The Labour Code however allows the Ministry of Labour and Social Security to authorise children less than 14 years of age to work under exceptional circumstances.

The employer has to obtain written authorization from the Labour Inspection office by proving that the minor may work as an apprentice or that he or she is needed to work due to extreme poverty of his or her parents or of the people who are in charge of taking care of him or her; the work is light due to its duration and intensity, compatible with the physical, mental and moral development of the minor; and the minor is still able to comply with his or her mandatory education requirement.

The ordinary work shift established by law can be totally or partially reduced as follows: one hour per day and six hours per week for employees older than 14 years but yet not of legal age of 18 years; and two hours per day and 12 hours per week for minors of 14 years or younger, provided that their work is authorized.

Constitution provides for free public education. Compulsory education age is 15 years.


Minimum Age for Hazardous Work

Minimum Age for Hazardous Work is set as 18 years. Under the Ministerial Accord 154-2008, a comprehensive list of hazardous occupations is provided in which children under 18 cannot be employed. These activities include working with toxic substances, domestic service, carrying heavy loads, working under water, mining, etc. Minors cannot also be employed in bars where alcoholic beverages are sold and they cannot be engaged in overtime and night work. Children have the right to be protected from economic exploitation and from performance of any work is hazardous to their physical and mental health or work which can prevent their access to education. Minimum age for work is set under the Child law as 14 years except in cases specified under the Labour Code. Employment of adolescent workers (under 18) is prohibited in night and overtime work, work in dangerous, unhealthy and hazardous working conditions and work which affects a child’s schooling.

Regulations on forced labour:
- Labour Code, Decree No.1441 (amended in 2001)

Prohibition on Forced and Compulsory Labour

Forced Labour is prohibited under the Constitution and the Labour Code. In accordance with the Constitution, no one can be subjected to servitude or other condition that diminishes his/her dignity. Penal Code provide for punishment of imprisonment for a term ranging between two to ten years.


Freedom to Change Jobs and Right to Quit

Workers have the right to change jobs after serving due notice on their employer.

For more information on this, please follow the section on employment security.

Source: §83 of the Labour Code 2001

Inhumane Working Conditions

Working time may be extended beyond normal working hours of forty-eight hours per week and eight hours a day. However, total hours of work inclusive of overtime must not exceed twelve hours a day. In work that is unhealthy or dangerous, the 8-hour limit can be extended by agreement between worker and employer by up to 2 hours, provided that weekly working time does not exceed the 48-hour weekly limit (in actual the limit is 44 hours).

For more information on this, please refer to the section on compensation.

Source: §116, 121 & 122 of the Labour Code 2001; Acuerdo Gubernativo Numero 388-2010
ILO Conventions

Freedom of association and protection of the right to organize: Convention 87 (1948)
Right to Organize and Collective Bargaining: Convention 98 (1949)

Guatemala has ratified both Conventions 87 & 98.

Summary of Provisions under ILO Conventions

Freedom of association means freedom to join a trade union. This is part of the fundamental human rights. Employees may not be put at a disadvantage when they are active in the trade union outside working hours. The list of exclusions for sectors of economic activity and workers in an organization should be short.

Trade unions are entitled to negotiate with employers on term of employment without hindrance. The freedom of a trade union to negotiate with employers to try and conclude collective agreements is protected. (The ILO has a special procedure for handling complaints from unions about violation of this principle).

Workers have the right to strike in order to defend their social and economic interests. It is incidental and corollary to the right to organize provided in ILO convention 87.
Regulations on trade unions:
- Labour Code, Decree No.1441 (amended in 2001)

Freedom to Join and Form a Union

Constitution and labour law provide for freedom of association and allow workers
and employers to join and form unions. This right is regulated by the labour code.
The Constitution protects the right of workers to form and join unions. This is an
exclusive right of the employees without any discrimination, as they do not need
any prior authorization to act upon this right, as long as they have complied with all
legal requirements. The workers may not be dismissed for participating in the
establishment of a [labour] union, [and] must be able to enjoy such a right from the
time that they notify the General Inspectorate of Labour [Inspección General de
Trabajo].

Union is any permanent association of workers or employers or persons in a
profession or independent job (self-employed) constituted exclusively for the study,
 improves and protection of their common economic and social interests.

Union members are free to elect their representatives and formulate their work
 programs. They may draw up their own statutes and administrative regulations, as
long as these are not contrary to laws in effect and public order.

The unions must be registered directly with the Directorate General of Labour or
through the local authorities by filing written request along with a copy of their
statutes and list of names of those responsible for management and administration.
A trade union is considered registered if the documentation is complete and they
conform to the legal provisions. Filing of registration form has to be done again in
case of any change in statutes and administration. After registration, statutes are
published in Journal of Union Statutes.

Discriminatory behaviour is prohibited on the basis of union affiliation or
participation in union activities.

Source: §102 (r) of the Constitution of Guatemala 1985; §206 & 218 of the Labour
Code 2001

Freedom of Collective Bargaining

Right to collective bargaining is recognized by the Constitution and regulated by
Labour Code.

Collective Bargaining Agreement (CBA) is an agreement between workers/union
and employer(s) regulating the terms and conditions of employment.
A CBA must be in written form and must be concluded in triplicate, one for each party and third copy is submitted to the Directorate General of Labour by the employer. A CBA usually provides better benefits to the worker than those provided in the law. If a CBA has provisions, which are less favourable than those provided under the law, it cannot be enforced.

A CBA is applicable from the day of its approval. The duration of a CBA may not be less than a year and more than three years. It can be cancelled by giving a prior notice of one year.

Labour Code provides for a National Wage Commission which is a tripartite body, supported by Joint Minimum Wage Boards (also tripartite in nature), working at the regional or sectoral level. The Boards submit their proposals to the Commission for determining minimum wage.

There are also provisions for Economic and Social Council of Guatemala which is an advisory body of the state. The Council acts a place of permanent social dialogue between productive sectors of economy and encourages the concerted opinions of the productive sectors for creating public policies of social and economic nature. The Council’s decisions are not binding. The Council is composed of 24 members with eight members each from worker, employer and cooperative groups.


**Right to Strike**

Right to strike is enshrined in the Constitution and regulated by the Labour Code. The Constitution has recognised the right to strike and to work stoppage exercised in accordance with the law, after all conciliation procedures have been exhausted. These rights can be exercised solely for reasons of economic-social order. The laws establish the cases and situations where the strike and work stoppage will not be allowed. The excessively long list of essential services, which includes education, postal, transport and energy production sectors, eventually frustrates the right to strike.

The right to strike of the workers of the State and its decentralized and autonomous entities is also recognized by the Constitution. This right can only be exercised in the form provided by the law and in no case may it affect the provision of the essential public services.

In accordance with the labour law, legal strike is the temporary suspension and abandonment of the work at a company agreed, implemented and maintained by a group of three or more workers, after fulfilling the requirements provided in the law, for the sole purpose of improving or defending their economic.
A strike is legal only after all the methods of dispute resolution fail and it strictly adheres to the provisions of law. The employment contract of strikers suspends during the period of strike and employer is not obliged to pay wages to the strikers during this period. However, workers who have to work during strike due to nature of their job are entitled to double pay during a legal strike. Double pay is not provided in case a strike is declared illegal. If a strike is declared fair and legal by the courts, employer has to pay wages to the striking workers.

### 01/13 Work & Wages

<table>
<thead>
<tr>
<th></th>
<th>National Regulation exists</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>I earn at least the minimum wage announced by the Government</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>I get my pay on a regular basis (daily, weekly, fortnightly, monthly)</td>
<td></td>
</tr>
</tbody>
</table>

### 02/13 Compensation

<table>
<thead>
<tr>
<th></th>
<th>National Regulation exists</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.</td>
<td>Whenever I work overtime, I always get compensation (Overtime rate is fixed at a higher rate)</td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>Whenever I work at night, I get higher compensation for night work</td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>I get compensatory holiday when I have to work on a public holiday or weekly rest day</td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td>Whenever I work on a weekly rest day or public holiday, I get due compensation for it</td>
<td></td>
</tr>
</tbody>
</table>

### 03/13 Annual Leave & Holidays

<table>
<thead>
<tr>
<th></th>
<th>National Regulation exists</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>7.</td>
<td>How many weeks of paid annual leave are you entitled to?*</td>
<td>1</td>
</tr>
<tr>
<td>8.</td>
<td>I get paid during public (national and religious) holidays</td>
<td></td>
</tr>
<tr>
<td>9.</td>
<td>I get a weekly rest period of at least one day (i.e. 24 hours) in a week</td>
<td></td>
</tr>
</tbody>
</table>

### 04/13 Employment Security

<table>
<thead>
<tr>
<th></th>
<th>National Regulation exists</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>10.</td>
<td>I was provided a written statement of particulars at the start of my employment</td>
<td></td>
</tr>
<tr>
<td>11.</td>
<td>My employer does not hire workers on fixed terms contracts for tasks of permanent nature</td>
<td></td>
</tr>
<tr>
<td>12.</td>
<td>My probation period is only 06 months</td>
<td></td>
</tr>
<tr>
<td>13.</td>
<td>My employer gives due notice before terminating my employment contract (or pays in lieu of notice)</td>
<td></td>
</tr>
<tr>
<td>14.</td>
<td>My employer offers severance pay in case of termination of employment</td>
<td></td>
</tr>
</tbody>
</table>

### 05/13 Family Responsibilities

<table>
<thead>
<tr>
<th></th>
<th>National Regulation exists</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>15.</td>
<td>My employer provides paid paternity leave</td>
<td></td>
</tr>
<tr>
<td>16.</td>
<td>My employer provides (paid or unpaid) parental leave</td>
<td></td>
</tr>
<tr>
<td>17.</td>
<td>My work schedule is flexible enough to combine work with family responsibilities</td>
<td></td>
</tr>
</tbody>
</table>

### 06/13 Maternity & Work

<table>
<thead>
<tr>
<th></th>
<th>National Regulation exists</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>18.</td>
<td>I get free ante and post natal medical care</td>
<td></td>
</tr>
<tr>
<td>19.</td>
<td>During pregnancy, I am exempted from nightshifts (night work) or hazardous work</td>
<td></td>
</tr>
<tr>
<td>20.</td>
<td>My maternity leave lasts at least 14 weeks</td>
<td></td>
</tr>
</tbody>
</table>

* On question 7, only 3 or 4 working weeks is equivalent to 1 “YES”. 
21. During my maternity leave, I get at least 2/3rd of my former salary

22. I am protected from dismissal during the period of pregnancy
   Workers can still be dismissed for reasons not related to pregnancy like conduct or capacity

23. I have the right to get same/similar job when I return from maternity leave

24. My employer allows nursing breaks, during working hours, to feed my child

### 07/13 Health & Safety

25. My employer makes sure my workplace is safe and healthy

26. My employer provides protective equipment, including protective clothing, free of cost

27. My employer provides adequate health and safety training and ensures that workers know
   the health hazards and different emergency exits in the case of an accident

28. My workplace is visited by the labour inspector at least once a year to check compliance of
   labour laws at my workplace

### 08/13 Sick Leave & Employment Injury Benefits

29. My employer provides paid sick leave and I get at least 45% of my wage during the first
   6 months of illness

30. I have access to free medical care during my sickness and work injury

31. My employment is secure during the first 6 months of my illness

32. I get adequate compensation in the case of an occupational accident/work injury or
   occupational disease

### 09/13 Social Security

33. I am entitled to a pension when I turn 60

34. When I, as a worker, die, my next of kin/survivors get some benefit

35. I get unemployment benefit in case I lose my job

36. I have access to invalidity benefit in case I am unable to earn due to a nonoccupational
   sickness, injury or accident

### 10/13 Fair Treatment

37. My employer ensure equal pay for equal/similar work (work of equal value) without any
discrimination

38. My employer take strict action against sexual harassment at workplace

39. I am treated equally in employment opportunities (appointment, promotion, training and
   transfer) without discrimination on the basis of:*

   - Sex/Gender
   - Race
   - Colour
   - Religion
   - Political Opinion

* For a composite positive score on question 39, you must have answered "yes" to at least 9 of the choices.
Nationality/Place of Birth

Social Origin/Caste

Family responsibilities/family status

Age

Disability/HIV-AIDS

Trade union membership and related activities

Language

Sexual Orientation (homosexual, bisexual or heterosexual orientation)

Marital Status

Physical Appearance

Pregnancy/Maternity

40. I, as a woman, can work in the same industries as men and have the freedom to choose my profession

41. In my workplace, children under 15 are forbidden

42. In my workplace, children under 18 are forbidden for hazardous work

11/13 Minors & Youth

12/13 Forced Labour

43. I have the right to terminate employment at will or after serving a notice

44. My employer keeps my workplace free of forced or bonded labour

45. My total hours of work, inclusive of overtime, do not exceed 56 hours per week

13/13 Trade Union Rights

46. I have a labour union at my workplace

47. I have the right to join a union at my workplace

48. My employer allows collective bargaining at my workplace

49. I can defend, with my colleagues, our social and economic interests through "strike" without any fear of discrimination
Your personal score tells how much your employer lives up to national legal standards regarding work. To calculate your DecentWorkCheck, you must accumulate 1 point for each YES answer marked. Then compare it with the values in Table below:

<table>
<thead>
<tr>
<th>Country</th>
<th>Score</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guatemala</td>
<td>39</td>
<td>Guatemala scored 39 times “YES” on 49 questions related to International Labour Standards</td>
</tr>
</tbody>
</table>

If your score is between 1 - 18

This score is unbelievable! Does your employer know we live in the 21st century? Ask for your rights. If there is a union active in your company or branch of industry, join it and appeal for help.

If your score is between 19 - 38

As you can see, there is ample room for improvement. But please don't tackle all these issues at once. Start where it hurts most. In the meantime, notify your union or WageIndicator about your situation, so they may help to improve it. When sending an email to us, please be specific about your complaint and if possible name your employer as well. Also, try and find out if your company officially adheres to a code known as Corporate Social Responsibility. If they do, they should live up to at least ILO standards. If they don't adhere to such a code yet, they should. Many companies do by now. You may bring this up.

If your score is between 39 - 49

You're pretty much out of the danger zone. Your employer adheres to most of the existing labour laws and regulations. But there is always room for improvement. So next time you talk to management about your work conditions, prepare well and consult this DecentWorkCheck as a checklist.