



Grip on pay in Ivory coast , Case of GLOVO APP CI

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1. THE COURIER

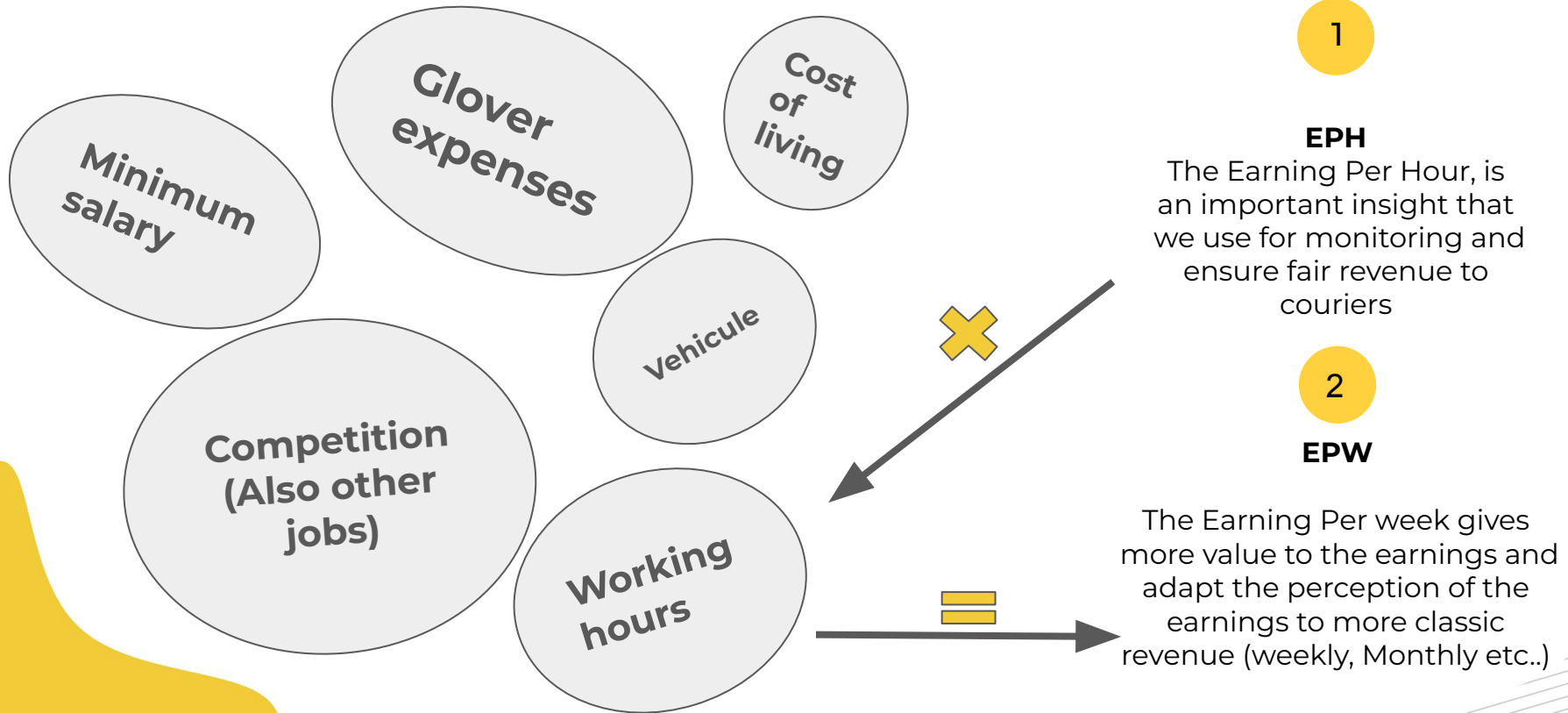
Also call as the Glover, he is the link between glovo and the customer.

Sometimes with a bike, a motorbike, a car or even as walker the glover is the one who carry the order to the customer. He also the one who collect the payment of the order when the order is paid by cash.

He is the center of glovo activities as you can imagine .



How to define an ideal EPH?





**Let's meet in the
break-out room**

