

The invisible unpaid labour: what happen when digital platforms intervene in paid domestic work?

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The aim is to reflect on whether digital platform intermediation introduce changes in unpaid or partially paid work in this sector.

the time needed to

look for a job

go to work

complete the tasks

unpaid

paid • unpaid

Mixed method approach

Qualitative approach:

- 20 in-depth interviews with domestic workers, 2020
- 2 focus groups with domestic workers, 2022
- 4 focus groups with employers, 2022

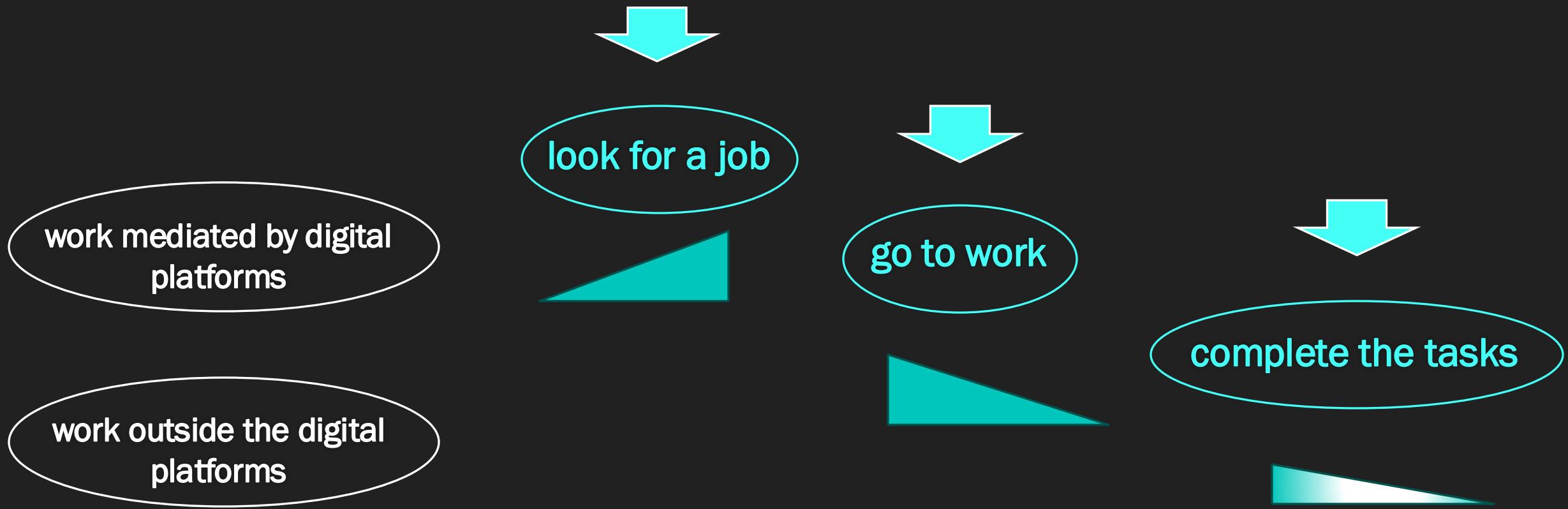
Quantitative approach:

- Survey of 300 domestic workers, 2020-2021
- Information about 1.048 jobs

Francisca Pereyra & Ania Tizziani

unpaid work ?

the time needed to





Thanks